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Guarantee of Quality

TO THE HOME BUILDER:

Visit our website for door finishes

<http://www.parkwooddoors.co.nz>

All Parkwood doors come with a warranty:

- Timber doors 5 years
- Aluminium doors 10 years
- Fibreglass doors 10 years

Timber Doors:

Are designed for use in weather protected situations only. The guarantee is void if:

- Exposed to driving rain or insufficient cover above door (min 1.2m)
- Exposed to long periods of direct sunlight (5 hours or more) this can cause heat cracks.
- If dark colours are used to coat the door, as this will attract the heat
- Not sealed (6 sides) within 5 days of being on site and hasn't had its full coating applied within 28 days of being sealed. Oils and penetrating stains are not a sealant (refer to "Care For Your Door")
- If door reduced in size or altered in any way following delivery from Factory
- Understanding that due to seasonal and geographic variations in atmosphere moisture can cause a certain amount of shrinkage or expansion in a timber product, (refer to "Care For Your Door") this is not considered a defect.

Aluminium Doors:

Are designed for most weather situations and come with a long-lasting powder-coated finish. Mostly our aluminium doors are faultless, but there are still areas of care that need to be taken:

- Powder-coat finishes do come with varying grades and qualities, and some shading and discolouration can occur. This is not regarded as a defect.
- Durability and colour retentive qualities of the powder-coating can be improved by a maintenance programme of cleaning the joinery every 3-6 months.
- Powder-coating surface finish defects and blemishes which are only apparent to the naked eye at a distance of less than two metres from the door are considered acceptable.



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Composite Fibreglass Doors:

Are designed for high weather situations. They come with a 10-year warranty and are totally sealed. But there are situations that would make the warranty void:

- Dark colour on outside and light colour to inside or vice versa will bow the door. This is not recommended.
- If the doors are trimmed down any more than what is recommended by manufacturer, this could cause the breakdown of the edge, which will cause delaminating.

Care for your door:

Should a defect in our workmanship (other than simple maintenance of what we speak of in this guarantee) develop within the warranty lifetime, we will repair or replace the door, at our discretion, to the re-seller. Parkwood will not consider any defects which fall within the following:

- A warp shall not be considered a defect unless it exceeds 6mm in the door itself
- Natural variations in colour and grain of timber are not considered defects.

Finishes and coatings are very important and should be followed through carefully. You can visit our website www.parkwooddoors.co.nz for recommended door finishes, what must be used is a film forming product. Please do NOT use an oil finish for exterior doors. For interior doors, all staining on timber should be tested before fully coating as Parkwood takes no responsibility for any effects that stain can cause to the look of the timber. Staining is as your own risk.

We are here to help you make the right choice, for your front door timber type, and what hardware will work best in your home, what finish will last the distance. Please use this opportunity to contact us if you need further help,